



Quality Policy Statement.

Euro Towers Ltd., are dedicated to the principle of never ending improvements in product innovation, quality, reliability and superior customer service that our competitors cannot match.

Our mission is to be recognised as the industry leader and specialist manufacturer and supplier of aluminium access systems and working at height solutions.

Our principal aim is to always supply to our customers, high quality products and customer services that complies with current industry standards and legislation within the UK, and meets or exceeds customer requirements.

The establishment of a QUENSH management system is therefore the foundation to establish a company culture centred upon continual improvement.

Our QUENSH management system is based on the requirements of BS EN ISO 9001, BS EN ISO 14001 & BS EN ISO 45001 and supporting product approvals to BS EN ISO 1004 & BS 8620 and Euro Towers are fully committed to complying with these requirements.

The QUENSH system provides a framework for risk based approach to thinking, managing opportunities and mitigation of risks and has been developed to enable full integration of in-house, product, industry best practice and client specific requirements.

This in turn improves the overall efficiency of the organisation and supports top management with complaints/defects prevention, customer satisfaction, pursuit of continual improvement and the achievement of our QUENSH objectives.

The Directors will demonstrate leadership and commitment through the implementation of the QUENSH system, including the formulation, monitoring and measurement of our QUENSH objectives.

This policy will be communicated to all staff and any necessary stakeholders and interested parties i.e. sub-contractors that may be working on our behalf, and will be available to the public via Euro Towers web site: <http://www.eurotowers.co.uk/quality-assurance/>.

The Directors will review this policy and formulate QUENSH objectives during annual management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation. The Directors will be held accountable for the success and failure of the QUENSH management system.

Signed:

**Roger Verallo
Managing Director
1st January 2021.**

